

REPUBLIKA NG PILIPINAS  
LUNGSOD NG ORMOC  
SANGGUNIANG PANLUNGSOD  
TANGGAPAN NG KALIHIM

EXCERPT FROM THE MINUTES OF THE REGULAR SESSION OF  
THE SECOND SANGGUNIANG PANLUNGSOD NG ORMOC HELD AT  
ITS SESSION HALL ON FEBRUARY 16, 1982

PRESENT:

Hon. Jose C. Aviles, Vice-Mayor, Presiding Officer  
Hon. Benjamin F. Tugonon, Kagawad, Floor Leader  
Hon. Cristobal S. Mendola, Kagawad  
Hon. Anastacio D. Besabella, Kagawad  
Hon. Dionisio B. Torrevillas, Kagawad  
Hon. Cesar S. Samson, Kagawad  
Hon. Jose O. Bandalan, Kagawad  
Hon. Dionisio S. Santiago, Kagawad  
Hon. Romeo M. Hermosilla, ABC President, Kagawad

ABSENT:

None. One seat vacant.

RESOLUTION NO. 1113

A RESOLUTION EMBODYING THE POSITION PAPER OF THE SANGGUNIANG  
PANLUNGSOD NG ORMOC TO THE MARITIME INDUSTRY AUTHORITY  
(MARINA) ON THE MALPRACTICES, VIOLATIONS, MALFEASANCE,  
AND NON-FEASANCE OF THE ABOITIZ SHIPPING CORPORATION

"The Sangguniang Panlungsod ng Ormoc, on motion of Kagawad Besa-  
bella, seconded by Kagawad Santiago;

"RESOLVED, to denounce the malpractices, the violations, the  
malfeasance, and the non-feasance of the Aboitiz Shipping Corpora-  
tion and do, as this Body hereby does, present to the Maritime In-  
dustry Authority (MARINA) our

POSITION PAPER

In formulating this Position Paper, the Members of the Sanggu-  
niang Panlungsod ng Ormoc are solely motivated by their desire to  
promote the welfare of the public, in general, and to protect the  
interest of the riding public, in particular, who are commuting  
Ormoc-Cebu, Ormoc-Manila and Ormoc-Surigao routes.

Numerous complaints were noted against the sub-standard ser-  
vices of the Aboitiz Shipping Corporation, the only shipping firm  
servicing the Port of Ormoc. These complaints were brought to the  
attention of the Aboitiz Shipping Corporation for them to seek some  
possible remedies thereby improving and upgrading the standard of  
their services they are offering to the public.

In various times in the past, dialogues were held with the



~~management~~ of the Aboitiz Shipping Corporation by the Sangguniang Panlungsod ng Ormoc for purposes of eliciting some reforms in their services and for which they were requested to improve and upgrade the same. In all of these instances, assurances of adopting remedial measures were made by the management. Surprisingly, however, despite their bold promises of improving their sub-standard services, yet, nothing has been done. The shipping management seemed too adamant and apathetic to the reforms being sought. So much so, that all complaints aired from the very start of the dialogue up to the present remain unabated, unchecked and uncorrected.

The Sangguniang Panlungsod ng Ormoc then finds no other alternative and recourse but to elevate the matter to the Maritime Industry Authority (MARINA), the agency that it believes could bring about and institute the necessary reforms to the shipping services offered by the Aboitiz Shipping Corporation.

It has, therefore, to be brought out before the MARINA the following malpractices, violations, malfeasance and non-feasance of the Aboitiz Shipping Corporation as hereunder set forth:

- (1) Indiscriminate cancellations of trips without ample notice resulting in the inconvenience of and prejudice to the riding public;
- (2) Non-observance of trip schedules, specially Manila trip schedules, thereby keeping passengers marooned for several days in the Port of Ormoc;
- (3) Multiple-selling or issuance of tickets covering one and the same cot resulting in quarrels among passengers on board;
- (4) Some cots already in unserviceable conditions are still being served to the passengers;
- (5) Re-issuance of used and soiled bed sheets and pillowcases;



( 6) Toleration of gambling on board, specially card games;

( 7) Absence of watchman and deckhand in every deck during navigation;

( 8) Intolerable and deplorable conditions of comfort rooms;

( 9) Disturbance to passengers while asleep by waking them up in the unholy hour of 2:30 or 3:00 o'clock in the morning for ticket checking purposes;

(10) Discourteous and overbearing actuations of both boat and office personnel;

(11) Posting of security guards along the gangplank upon passengers' boarding and disembarking causing much inconvenience to the passengers which practice is too oppressive;

(12) Deckhands have no uniform and nameplates to identify themselves; and

(13) No distinction between the service ramp and the passengers' ramp resulting in the unreasonable delay and inconvenience in the disembarking of passengers.

The steps undertaken by the local administration in bringing to the fore the above-mentioned ills and malpractices of the aforementioned shipping firm is coupled with the hope that some positive steps and corrective measures be instituted for the benefit of the public and, in this end, contribute to the economic well-being of the community.

#### RECOMMENDATIONS

Premises considered, this Body deems it fit to recommend the following:

(a) That the MARINA conducts an investigation on the matters complained of, with the end in view to find-

*will*



ing suitable solution to each problem as presented; and

(b) That best of all to forestall a monopoly and, on the other hand, to give the best and efficient services to the public, another shipping company be allowed to service the Ormoc-Manila, Ormoc-Cebu, and Ormoc-Surigao routes.

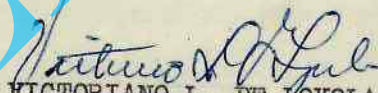
"RESOLVED, FURTHER, to furnish a copy of this resolution each to Capt. Victorino A. Basco, Acting Administrator, Maritime Industry Authority (MARINA); the Honorable First Lady and Minister of Human Settlements, Madam Imelda Romualdez-Marcos; the Administrator, Philippine Ports Authority; the Commander, Philippine Coastguard; the Minister of Public Works and Highways; the Board of Transportation, all in Metro Manila; the General Manager, Aboitiz Shipping Corporation, Inc., Cebu City; and the Resident Manager, Aboitiz Shipping Corporation, Inc., Ormoc City;

"CARRIED UNANIMOUSLY."

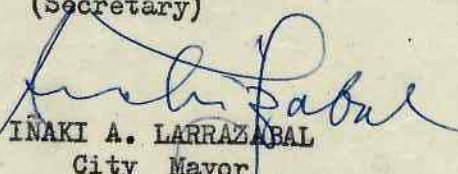
I HEREBY CERTIFY to the correctness of the above-quoted resolution.

  
JOSE C. AVILES  
Vice-Mayor  
Presiding Officer

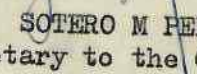
ATTESTED:

  
VICTORIANO L. DE LOYOLA  
Kalihim  
(Secretary)

APPROVED:

  
INAKI A. LARRAZABAL  
City Mayor

ATTESTED AS APPROVED:

  
SOTERO M PEPITO  
Secretary to the City Mayor

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