

REPUBLIKA NG PILIPIN
LUNG^SOD NG ORMO^C
SANGGUNIANG PANLUNG^SOD
TANGGAPAN NG KALIBUT

EXCERPT FROM THE MINUTES OF THE REGULAR SESSION OF
THE SECOND SANGGUNIANG PANLUNG^SOD NG ORMO^C HELD AT
ITS SESSION HALL ON MAY 10, 1983

PRESENT:

Hon. Jose C. Aviles, Vice-Mayor,	Presiding Officer
Hon. Benjamin F. Tugonon,	Kagawad, Floor Leader
Hon. Cristobal S. Mendola,	Kagawad
Hon. Anastacio D. Besabella,	Kagawad
Hon. Dionisio B. Torrevillas,	Kagawad
Hon. Cesar S. Samson,	Kagawad
Hon. Jose O. Bandalan,	Kagawad
Hon. Dionisio S. Santiago,	Kagawad
Hon. Ifiaki P. Larrazabal, Jr.,	Kagawad
Hon. Romeo M. Hermosilla, ABC President,	Kagawad
Hon. Ma. Emily C. Codilla, FKB President,	Kagawad

ABSENT:

N o n e .

RESOLUTION NO. 1381

A RESOLUTION TO INQUIRE FROM THE ABOITIZ SHIPPING CORPORATION
WHAT IT HAS REALLY DONE SO FAR TO IMPROVE ITS SERVICE
CONSIDERING THAT PASSENGERS ARE STILL COMPLAINING

"WHEREAS, on February 16, 1982, this august Body passed Resolution No. 1113 embodying the Position Paper of the Sangguniang Panlungsod ng Ormoc to the Maritime Industry Authority (MARINA) on the malpractices, violations, malfeasance, and/or non-feasance, poor service quality, sub-standard and inadequate service facilities of the Aboitiz Shipping Corporation;

"WHEREAS, in response to said resolution no less than Mr. Jon Aboitiz, president of the Aboitiz Shipping Corporation, promised in his letter to the Vice-Mayor dated 21 July 1982 to do something about the complaints and made mention of the objective of Aboitiz to serve Ormoc and the towns that use the port of Ormoc to the best of their ability keeping always foremost in their minds the highest quality of service to the riding public;

"WHEREAS, taking immediate action on our resolution, despite outright denials of Mr. Jesus Perez Cardenas, senior vice-president of the Aboitiz, the Maritime Industry Authority directed the Office of Domestic Shipping through the Cebu Maritime District Office to conduct an investigation on the complaints against the quality of service rendered by the Aboitiz Shipping Corporation;

"WHEREAS, on the basis of the findings of the Cebu Maritime District Office, the Aboitiz Shipping Corporation was given a three-month period within which to undertake corrective measures, failing which, other operators shall be allowed to service the route to enable the public to receive/avail of better services;

"WHEREAS, to this very day passengers are still complaining of, among others, mostly: (1) small cots still in existence such that most if not all feet of passengers protrude making them uncomfortable in their sleep; (2) narrow passageways between unaligned cots; (3) double issuance of tickets for one and the same cot; and other inconveniences during navigation in addition to other acts complained of, as embodied in our previous resolutions;

- continued -



all

(RES. NO. 1381, S.P. ORMOG, PAGE TWO)

"NOW, THEREFORE, on motion of Kagawad Samson, seconded unanimously by all the other Mga Kagawad; be it

"RESOLVED, to inquire from the Aboitiz Shipping Corporation what it has really done so far to improve its service considering that passengers are still complaining; and be it

"RESOLVED, FURTHER, to furnish a copy of this resolution each to Madam Imelda Romualdez-Marcos, Minister of Human Settlements, Malacañang, and Capt. Victorino A. Basco, Administrator, Maritime Industry Authority, FPL Building, UN Avenue, both in Metro Manila; the Cebu Maritime District Office, the Office of Domestic Shipping, and the Aboitiz Shipping Corporation, all in Cebu City;

"CARRIED UNANIMOUSLY."

I HEREBY CERTIFY to the correctness of the above-quoted resolution.

JOSE A. AVILES
Vice-Mayor
Presiding Officer

ATTESTED:

Victoriano M. de la Cruz
VICTORIANO M. DE LA CRUZ
Kathin
(Secretary)

APPROVED:

Imaji A. Larrababal, Sr.
IMAJI A. LARRABABAL, SR.
City Mayor

ATTESTED AS APPROVED:

Sotero M. Pepito
SOTERO M. PEPITO
Secretary to the City Mayor

/s/